

NETWORKS

STRENGTH THROUGH COOPERATION®

A Newsletter for Law Enforcement Professionals

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A Mentor Chief Finds Answers with IACP NetSM

Chief James Walsh of the West Lampeter Township, Pennsylvania, Police Department taps agency solutions through IACP Net to help solve tough problems.

As a mentor with the IACP's New Police Chief Mentoring Project, Chief James Walsh is heavily involved in his West Lampeter Township, Pennsylvania, Police Department and the wider law enforcement community. "We work with new chiefs of small agencies for three to six months, making ourselves available for input and questions—so that chiefs can draw on our personal experience," said Chief Walsh.

IACP Net is another way for Chief Walsh to get involved and to get answers to his own tough questions. "As soon as we found out IACP Net was available, we subscribed," said Chief Walsh. "At least once a month, we're reaching out to IACP Net for answers to questions on issues. I've recommended it to a number of chiefs in our area."

"Everybody is looking to save time," said the chief. "IACP Net is the conduit to quickly and effectively access other agencies' solutions. When I run into a chief trying to reinvent the wheel,

I hook them up with IACP Net's customer service."

Quick Answers for Growing Communities

As one of the fastest-growing communities in southeastern Pennsylvania, West Lampeter Township is experiencing growth pangs—including burglary and traffic problems. To meet community demand, the West Lampeter Township Police Department built a brand new police complex, using IACP Net as an information source. "We started the planning process over five years ago," noted Chief Walsh. "IACP Net's influence and advisement was invaluable."

Traffic is almost always an issue in rapidly growing communities, but Chief Walsh was able to implement a few suggestions from other law enforcement executives through IACP Net. "We've begun borrowing signage—big electronic signs like you see on highway road construction—and we've set them up on the roads as you're entering the jurisdiction," said the chief. "They say 'Heavily Enforced Traffic Area.' The signs have been an early success. The idea was born from a suggestion I got from a chief on IACP Net."

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Check Out the Improved IACP Net!

Big changes recently took place on IACP Net.

In December, LogIn re-launched IACP Net with an updated look and great new features to make it an even more valuable resource for you and your department. If you haven't been on the new site yet, log in today to find out what the new IACP Net can do for you.

Home Is Where the Content Is

Previously called Main, the **Home** page is your jumping off point to all of the time and money saving resources available on IACP Net. Home includes a great new feature, **Newly Added**, where you can see at a glance the most compelling new additions to the site in the **Core** and **Policies** databases, **Funding** section, and **Quest-ResponseSM** service. New documents are added daily, so make sure you review Newly Added frequently.

Research

Folders are also located on the Home page. You can create Research Folders to

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Chief James Walsh,
West Lampeter Township,
Pennsylvania, Police Department

Newly Added	
Title	Date Added
Noise	12/18/2009
Successful Tracking Training	12/18/2009
10 Myths and Realities of Safer Schools	12/17/2009
The "Invisible Wound": Helping Officers & Others Understand Post-Traumatic Stress Disorder	12/17/2009
The Challenge of Law Enforcement and Mental Illness	12/16/2009
▶ Funding	
▶ Policies	
▶ Quest-Response	

Check Out the Improved IACP Net...continued

categorize and store your documents in file folders on IACP Net. They are a great way to keep track of the documents you find when searching for a specific project, and then refer back to those same documents at your next log in. Folders can also be shared with the other IACP Net users at your department, so you can collaborate on research and highlight interesting articles.

As you navigate through the site, you can always return to the Home page by clicking the word "Home" at the top of the page or on the light blue bar at the bottom. You can also click the IACP Net logo in the upper left corner to return home.

Familiar Databases in New Places

If you're a long-time user of IACP Net you will notice several new sections on the new site, as well as some familiar resources in new places. The **Portals** section, located on the main navigation bar at the top of the page, includes information on law enforcement products and services in **LEPAS**®, plus **Links** to law enforcement websites throughout the country. **SelectSite**™, also located in Portals, is a powerful search engine that pulls information from trusted law enforcement sites. It is a great place to do a web search, because you know the information you receive is trustworthy and relevant to the law enforcement industry.

Next to Portals is the newly created **Publications** section, which houses **Briefing Papers**, **LEMAS**, **Periodicals** (formerly Publications), and **Traffic Tech Notes**. If you're looking for **SPPPO Projects in Progress**, check the Programs and Projects section under **The IACP**.

These updates were made to keep IACP Net on the cutting edge and a vital resource for our members. While extensive testing and trouble-shooting has taken place, please contact us immediately if you experience technical difficulties or if the site is not displaying properly. Customer service is available from 8:00 a.m. to 5:00 p.m. (CT), Monday through Friday, at **800.227.9640**.

We hope you'll find the new IACP Net to be an even better resource for innovations, policies, and solutions for the business side of policing. Thank you for your continued membership, and enjoy the new IACP Net!

A Mentor Chief Finds Answers with IACP Net
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Chief Walsh notes that the department's return on investment has been huge in using IACP Net. "For example, if we went out and bought signs, it would cost \$40,000 to \$50,000. But now it's free, thanks to the idea we got on IACP Net."

Personal Help for Questions

In addition to online access, Chief Walsh tapped IACP Net's customer service department to help him with searches and other questions. "We had contacts with customer service by e-mail and phone when questions came up," recalled the chief. "It was nice to have direct interaction with IACP Net personnel, because it gave the answers a personal touch. We've always appreciated and benefited from that."

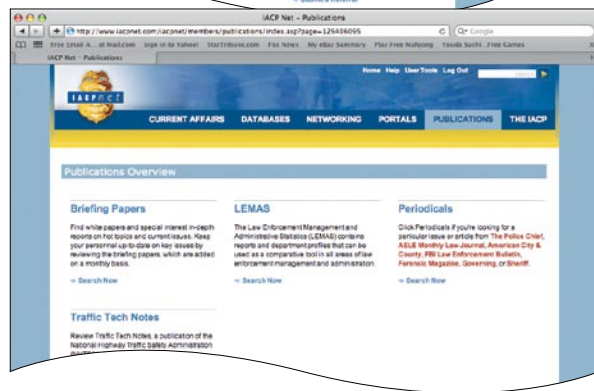
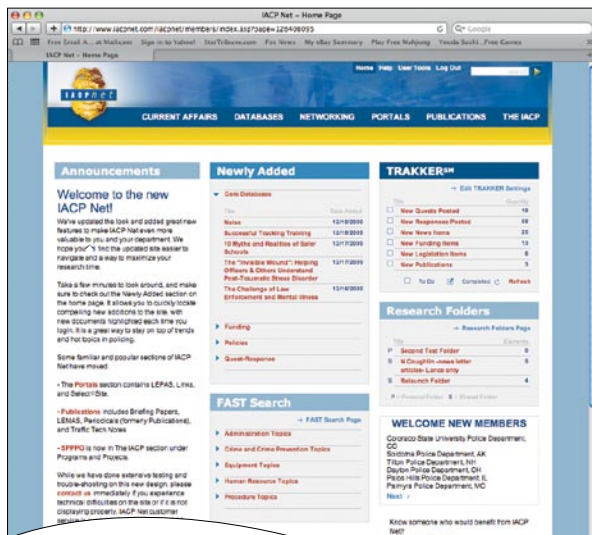
"Three years ago, we got the idea to maximize the use of manpower through scheduling changes," said Chief Walsh. "We put out a Quest in the Quest-Response™ service about the pluses and minuses of 12-hour shifts. Then we looked at 10-hour shifts." The department has now switched successfully to a 10-hour shift schedule. As the chief pointed out, "ICAP Net was a major support in that success."

Easy to Justify Through Deep Savings

"There's always a battle in budgeting, which we're in the middle of right now," noted Chief Walsh, "but I've demonstrated through example IACP Net's value through our successes. IACP Net is worthwhile because of our successes in shift scheduling and signage alone. I've not gotten any argument about the value of IACP Net by demonstrating these savings."

Chief Walsh occasionally uses general search engines for Internet research, but likes that IACP Net is just for law enforcement executives. "I prefer IACP Net because it's targeted and germane to current law enforcement issues and problems," said Chief Walsh. "And the network of actual working chiefs on IACP Net is invaluable."

Below is the Home page members see after logging in. The Home page includes convenient features, including Newly Added, Trakker™, and FAST Search.



The Publications page on the new IACP Net is where members will find Briefing Papers, LEMAS, Periodicals, and Traffic Tech Notes.

New Additions to the IACP Net Database

For assistance locating database documents, please call the IACP Net hotline at **800.227.9640**.

The Deployment Challenge: Preparing for the Military Deployment and Return of LE Officers

For the first time in more than a generation, law enforcement agencies are dealing with the deployment of their members to military active duty combat tours. These deployments, which began in the months following the September 11 attacks, have involved law enforcement officers who also serve with military reserve or U.S. National Guard units in support of operations in Afghanistan and Iraq. Agencies face the challenges of providing appropriate support to employees and their family members prior to and during the period of deployment and ensuring an effective reintegration to law enforcement duties once it ends.

Document No. 608921

San Diego Tunnel Task Force

The San Diego Tunnel Task Force was created in response to the national security threat posed by subterranean tunnels circumventing the California-Mexico border. This innovative task force represents a truly cooperative law enforcement effort composed of federal, state, and local agencies: and interacts regularly with the US military, specific applicable civilian components, and foreign entities. The success of the San Diego Tunnel Task Force has spawned the formation of similar task forces and serves as the national model. **Document No. 608881**

Old Vests Still Save Lives

Every day, thousands of law enforcement officers across the United States and the world work in dangerous environments, putting their lives on the line for the communities they serve, but do not have the life-saving equipment necessary to protect themselves. In contrast, numerous police agencies across the nation provide their

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IACP Net a Vital Resource for Progressive Nebraska Department

IACP Net interactive tools help department flourish.

Chief John Stacey of the Bellevue, Nebraska, Police Department is extraordinarily savvy about interactive tools that help his department flourish in the community. His department has received national attention for information-sharing via Twitter, Facebook, and other social networking sites, where members of the public can become fans of the department. "We especially encourage School Resource Officers and detectives to keep up with our social networking sites. To function, we've got to be able to communicate as fast as we can by whatever means possible," said Chief Stacey.

"Every officer can tweet. Of course there are policies in place about what they can tweet about, but they aren't too restrictive—officers tweet about everything from looking for a suspect to mowing the lawn on their day off," said the chief. "It's neat for citizens to see that their cop is actually human."

Social networking is one arm of the department's community outreach program, which also includes a customer survey form on the Web site, a Citizen's Advisory Council, a Citizen Police Academy, and an extensive directory of officers' e-mail addresses. "We are blessed with a strong working relationship with the community," added Chief Stacey.

"Especially during a recession, we are always looking for ways to be conservative," asserted Chief Stacey. "Web 2.0 can help with community outreach, and when you have one go-to spot for law enforcement information like IACP Net, you don't have to use your resources hunting for relevant information elsewhere."

Update Technologies with IACP Net

Even as savvy as Chief Stacey is with Web 2.0, it's sometimes difficult for him

to keep up with technology—Bellevue is continuously working with Web and software upgrades, streaming video from security cameras, replacing antiquated equipment, and more. "We started our tech research on IACP Net," said the chief. "We put out a Quest asking how other departments are managing officers with regard to technology and got answers."

For formal communication with other departments and research, Chief Stacey turns to IACP Net. "With IACP Net you can look for something specific," said the chief. "It's a strong resource library for us. We go to IACP Net when we need stuff strictly for police."

"We often go to the well of IACP Net, and have culled information about use of force and other policy revisions, for example," said Chief Stacey. "We've also been successful with IACP Net, and as they keep expanding and adding data, we'll stay with them."

Compare Vendors with IACP Net

Recently, the chief used IACP Net's Quest-ResponseSM service to find recommendations for companies that provide products and services for canine units. "We've got four canine units," noted Chief Stacey. "IACP Net opened our eyes to a couple of companies serving canine units that we weren't previously aware of."

Chief Stacey recommends that departments considering IACP Net call and request a free 24-hour trial. "Contact IACP Net. Try it for a while and see if you like it," said the chief. "That's how the Bellevue Police Department did it."



Chief John Stacey,
Bellevue, Nebraska,
Police Department

New Additions to the IACP Net Database... continued from page 3

officers with new ballistic vests every five years when the manufacturer's warranty expires. What started as a simple ministry out of Muscle Shoals, Alabama, to law enforcement officers in the Philippines has grown into a national project to help save lives of law enforcement officers throughout the world.

Document No. 608821

Two New Case Histories: Force Science and the Aftermath of Violent Encounters

How do principles of human behavior and memory stimulation studied in Force Science certification classes get applied in real-world policing? Consider the recent experiences of two police trainers and Force Science graduates who played pivotal roles in significant use-of-force investigations, 1,700 miles and an international border apart. In one, an officer ended up cleared of wrongdoing in a controversial tasing. In the other, an officer's frayed emotions were calmed after a lethal confrontation and his department is now on its way to modernizing its post-shooting policies.

Document No. 608778

Mission Indivisibility: A Strategic Approach Towards Agency Collaboration

The University of Georgia and Athens-Clarke County Police Departments recognized the problems caused by inadequate sharing of information and a lack of communication during day-to-day operations. Police administrators from each agency made a substantial commitment to increase the level of collaboration between the agencies by upgrading the interoperability capabilities of both agencies, implementing multi-agency dispatch and records management systems, training jointly, providing reciprocal support, and working as one at every opportunity. A group of agency representatives collaborated to develop effective methods to achieve crucial project objectives and reach a result that would serve as an example to all law enforcement. The results have surpassed the expectations of both agencies. **Document No. 608781**

Take Control with Pursuits®

Pursuits is a vital, database-driven resource for law enforcement agencies that empowers command staff and supervisors to make better pursuit-related decisions.

This secure, online database standardizes pursuit reporting across 30 data fields including speed, suspect information, and termination reason, allowing participating agencies to identify trends on local, state, and national levels. You can record and analyze data over time and compare it to national figures, trends, and jurisdiction parameters to identify pursuit trends and potential problems.

Utilize Pursuits to improve policies and reduce pursuit-related risk to officers and communities. Demonstrating that your department possesses effective policies, and comparing your agency's data to past pursuits and national averages, may help improve outcomes when you're faced with civil litigation and in public communications. Pursuits can help you manage liabilities and train staff for safer pursuits. If your agency is accredited, Pursuits can also help you meet the requirement that your pursuit data be recorded and reviewed annually.

The database is now available to law enforcement departments across North America. If your agency is an IACP Net member, you can participate in Pursuits at no charge. "We are pleased to add Pursuits to our family of law enforcement products," stated Shelley Rose, president and CEO of LogIn, Inc. "It is a vital resource that allows agencies to take control of their pursuits and provides the data they need to draw clear conclusions."

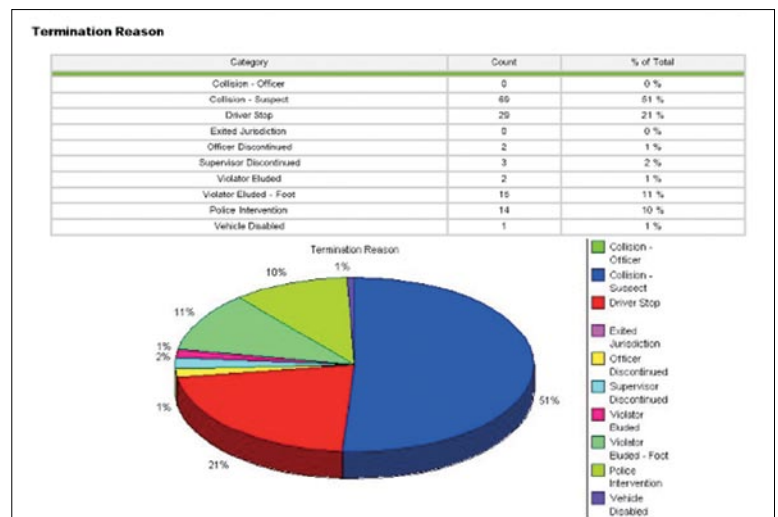
Ms. Rose continued, "The number of departments that have joined since October 2009 has been remarkable, and we look forward to further expanding Pursuits in 2010."

As the largest national repository of pursuit data of its kind, Pursuits contains more than 10,000 individual pursuit records, and that number continues to grow as new agencies join Pursuits every week. To join the community and harness the power of Pursuits for your agency, simply download the service order located at **www.login4pursuits.net**, have the chief executive of your department sign it, and fax it to 651.222.6577.

Pursuits is the streamlined and effective way to manage your department's pursuits, and obtain critical data to enhance decision making. Join Pursuits today to manage pursuits and improve policy for safer pursuits and better outcomes.

PURSUIITS

login4pursuits.net



Termination Reason table above shows results for nationwide search for pursuits data.

IACP | LOGIN EXCELLENCE IN VICTIM SERVICES AWARD



Get Recognized for Your Service.



Apply today

for the 2010 Excellence in Victim Services Award.

The IACP Victim Services Committee and LogIn, Inc., have created an award to honor law enforcement agencies that have made exemplary efforts in providing innovative service to victims of crime. The Excellence in Victim Services Award recognizes agencies that utilize best practices

such as effective partnerships, training methods and performance monitoring tools to place victims at the center of their problem-solving strategies. Let your community know that you place the needs of crime victims at the center of your public safety efforts.

For more information or to apply for nomination, visit the IACP website at www.theiacp.org, contact Keely McCarthy at evsa@theiacp.org, or call (800) 843-4227 ext. 810. All nominations must be submitted and postmarked no later than May 1, 2010. One representative from each winning agency will be provided complimentary conference registration, transportation costs, and three nights of hotel lodging for the 117th Annual IACP Conference in Orlando, FL on October 23 – 27, 2010.



Log in for the business side of policing.



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